# School Payment Portal

www.schoolpaymentportal.com

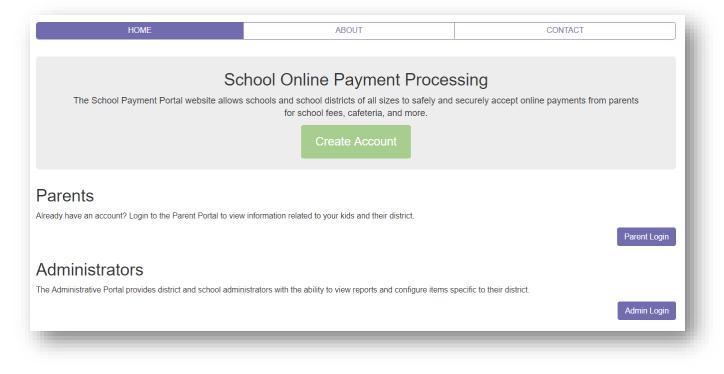
# Parents' Guide to Getting Started

# Contents

Creating a New Account	3
Logging into the School Payment Portal	6
Site Logout	7
Adding Students to Account	8
Make a Cafeteria Deposit	10
Make a Payment	17
Reminders	21
Transactions	23
Restrict Items	25
My Account	25
Change Your Password	26
Change Your Email Address	26
Review Saved Payment Sources	26

#### **Creating a New Account**

To create a NEW account, click the green "Create Account" button.



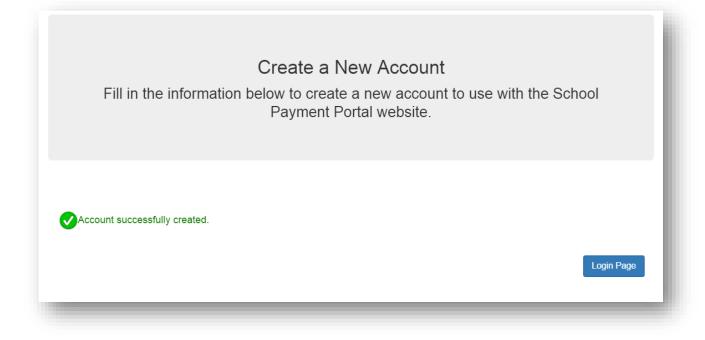
#### Fill in the information:

HOME		ABOUT	CONTACT
Fill in the	information be	Create a New Account	l Payment Portal website.
First Name:			
Last Name:			
Email Address:			
Password:			
Confirm Password:			
Cancel			Create Account

#### Click the **Create Account** button.

HOME	ABOUT	CONTACT
Fill in the i	Create a New Account	ool Payment Portal website.
First Name:	Anne	
Last Name:	Robinson	
Email Address:	anne.robinson@thegraduate.net	
Password:		
Confirm Password:		
Cancel		Create Account

Once the New Account has been successfully created, Click the blue **Login Page** button to complete the Login process.



## Logging into the School Payment Portal

### Click on the Parent Login

HOME	ABOUT	CONTACT
	hool Online Payment Process schools and school districts of all sizes to safely and for school fees, cafeteria, and more. Create Account	Ŭ,
Parents Already have an account? Login to the Parent Portal to view	information related to your kids and their district.	Parent Login
Administrators The Administrative Portal provides district and school admin	istrators with the ability to view reports and configure items s	pecific to their district.

Email Address	
Password	
] Remember Me	
Forgot Pwd	Sign In

Enter your credentials and Click the **Sign In** button.

anne.robinson@thegraduate.net	
*****	
Remember Me	
Forgot Pwd	Sign In

### Site Logout

Along the top menu bar, click on Log Out to end your session

View Cart	HOME	MY ACCOUNT	LOG OUT	Logged in as Anne Robinson	
-					

#### **Adding Students to Account**

On the Student Access Page, Click the blue **Add Student** button. The Student Access Page will be your first page if you have not added any students. You can also click **Home** in the menu bar along the top.

/iew Cart H	IOME MY ACCOUNT	LOG OUT		Logged in as Anne	e Robinson
Student Ac	cess				
					Add Student
Name	School	Grade	ID #	PIN	
lo records to display					

Click on the Add Student button.

View Cart HOME	MY ACCOUNT	LOG OUT	Logged in as Anne Robinson
Add A Student	Step 1		
Enter the zip code of the s For schools located in the	chool the student you United States, pleas	u wish to add to your account attends. e enter the 5 digit zip code (ie: 16803). e 6 digit zip code (ie: T3H 4A8).	
Zip Code:			
Cancel			Continue

Enter the Zip Code of your students' school. Click the **Continue** button on the bottom.

Available schools will be displayed. Click on the blue **Select** to the left of your students' school.

#### Add A Student -- Step 2 Select the school of the student you wish to add from the list below. If the school you are looking for is not listed, click the Start Over button to restart the process. School District/Organization Select Diocese Elementary MMS Testing District Select MD Area Middle School MMS Testing District Select Middle School MMS Testing District Skills Elementary Select MMS Testing District West Elementary MMS Testing District Select Start Over

Enter the Required information and Click on the blue **Continue** button in the lower right.

Add A Student Step 3 Enter the requesed information for the student you wish to add to your account.	- 1
Last Name:	- 1
First Name:	- 1
Student ID:	- 1
Start Over	Continue

Verify the information and Click on the blue **Add Student** to the left of your students' name.

	Name	Grade	
dd Student	Alampi, Charles	12	

You will be returned to the Student Access page. You can add additional students as needed.

#### Make a Cafeteria Deposit

On the Home Screen, click the Make Cafeteria Deposit button.

se the Reminders vel.	link to setup an email ale	ert or to automatically put money in your	child's account wh	nen your their b	alance falls below	a specified
View/Set Remind	lers			~	Make Cafeter	ria Deposit
	Name	School	Grade	PIN	Balance	Pending

Enter the Deposit Amount for each Student Listed and click the **Continue** button.

Enter the amo	ount to be deposited	Enter Amounts for each patron shown. Only patrons attend ebsite will be available.	ling schools that are accepting payment	s online and who do not have
Gateway	Patron	School	Total Balance	Deposit Amoun
West	Smith, Carl	West Area High School	\$2.70	0.00
Cancel				Continue

Review the Payment Screen and then Click the **Add To Cart** button.

School	Deposit Amoun
West Area High School	\$50.0
	School       West     Area High School

Once all Cafeteria Deposits have been added to your Shopping Cart, click the **Check Out** button.

	Item	School	Quantity	Item Price	Total
Remove	LunchTime Cafeteria Deposit-Smith, Carl	West Area High School	1	\$50.00	\$50.00
	Total				\$50.00

Your payment options will be displayed. If your school only accepts Credit Cards or ACH you may not see multiple options. If you have not used the payment system, you may not have a Saved Account. Note the Service Fee and associated amounts for each listed payment option. Click on **Select** next to the payment option you wish to use.

	Nickname	Туре	Account Number	Service Fee
Select	Saved Account #1	ACH	1xxxxxx32	\$1.00
Select	One-Time Credit Card	Credit Card		\$2.72
Select	One-Time ACH	ACH		\$1.00
View Cart				

Enter all the required information in the Billing Information Section.

Billing Information
First Name:
John
Last Name:
Smith
Address Line 1:
123 Main Street
Address Line 2:
City:
Hometown
State:
AB
Zip Code:
12345
Country:
USA V
Phone:
800-555-1212 ×

If ACH was chosen, continue to the Account Information Section, adding information from a printed check. Confirm the Service Fee and the Total Due.

John Jones 124 Main Street Anywhere, MA 02345 Pay to the order of: EXAR		
9 digit Account Routing Number Number (1-17 digits) ame on Account: ohn Smith	Check Number (do not include)	]
outing Number: 23456789		
ccount Number: 0100200345		×
ccount Entity: /ersonal		
ccount Type: checking V		
ayment Informatio	n	
ervice Fee: 1.00 otal Due: 76.00		

If Credit Card was chosen, enter the required information: Confirm the Service Fee and the Total Due.

Account Info	ormation
VISA MasterCard	
Card Number:	4111111111111
Expiration:	July 🗸 2020 🗸
For customer service, call 000000000	Nerview Nordstany)aan (Cr.888, 30)
Authorized Signature Ry using this card the holder agrees to This card is sound by (Foll Issuer Nama) by MasterCard Isternational	
3 Digit Card V	erification Number
CVV Code:	466
Payment Inform	ation
Service Fee: Total Due:	\$2.72 \$77.72

You must check the box to confirm the Total Due will be paid using the selected payment source. Click the **Process Payment** button.

to pay for the items listed
action.
Process Paym

You will receive a Receipt. You may print this for your records by clicking the blue **Print** button or return to your account by clicking on the gray **Back to My Account** button.

C	ustomer:			
Jo	e Smith			
H	omeTown, NE 68022			
24:25 AM				
				Total
	High School		•	\$25.00
•				\$25.00
h, Sharon	High School			\$25.00
		1	\$2.72	\$2.72
				\$77.72
.00				
ı				
1450478				
2				
				Print
	12	123 Main Street HomeTown, NE 68022	School   Quantity     th, Cody   High School   1     th, Cody   High School   1     th, Drew   1   1     th, Sharon   High School   1     th   1   1 </td <td>School   Quantity   Item Price     th, Cody   High School   1   \$25.00     th, Drew   1   \$25.00   1   \$25.00     th, Sharon   High School   1   \$25.00   1   \$25.00     th, Sharon   High School   1   \$25.00   1   1   \$25.00</td>	School   Quantity   Item Price     th, Cody   High School   1   \$25.00     th, Drew   1   \$25.00   1   \$25.00     th, Sharon   High School   1   \$25.00   1   \$25.00     th, Sharon   High School   1   \$25.00   1   1   \$25.00

#### Make a Payment

Click on Items/Fees on the black bar at the top of the page if your school accepts payments for additional items.

View Cart	HOME	MY ACCOUNT	ITEMS/FEES	LOG OUT

#### **School Items**

If there are currently any fees owed by students associated with your account, they will show below:

School It		by students in your account. Click the details	link to view more information on the ite	ame and fees that are
urrently due.	wa a summary of fees owed	by students in your account. Once the details		
	Name	School	Balance Due	Prior Balance Du
	Alampi, Charles	MD Area Middle School	\$325.00	\$0.

Click on the blue View/Pay text to the left of your student.

Details of the Item/Fees are shown:

			Ν	vlake A Payment
Date	Description	Debit	Credit	Balanc
6/28/2015	Tuition Charge	\$325.00	\$0.00	\$325.0
	Prior Year Balance		\$0.00	\$0.0
	Prior Year Balance		\$0.00	

Click on the blue Make A Payment button on the right.

Enter the Amount you wish to pay in the Amount box. The default will be the entire amount. Select, delete and enter your desired amount. Click on the blue **Continue** button on the left.

School Fee Payment	
Student: Alampi, Charles	
Amount: 75.00	
Cancel	Continue

Confirm the details shown on the screen and Click on the blue **Add to Cart** button.

School Fee Payment - Confirmation	- 1
Patron: Alampi, Charles School: MD Area Middle School Payment Amount: \$75.00	
Cancel Add Te	o Cart

If you have additional students and/or fees, you can click on Continue Shopping to choose these items to add to your cart. If you are ready to make a payment, Click on the blue **Check Out** button.

	ltem	School	Quantity	Item Price	Tota
emove	School Fees-Alampi, Charles	MD Area Middle School	1	\$75.00	\$75.00
	Total				\$75.00
emove					

Additional fees associated with the Payment Method will be shown. Click on the blue **Select** to accept these fees.

ect One-Time Cr	edit Card Credit Card	\$2.72

Shopping Cart Details	School	Quantity	Item Price	Total
School Fees-Alampi, Charles	MD Area Middle School	1	\$75.00	\$75.00
Totals				\$75.00
Billing Information				
First Name:	Anne			
Last Name:	Robinson			
Address Line 1:	1967 North Palm Drive			
Address Line 2:				
City:	Beverly Hills			
State:	CA			
Zip Code:	16803			
Country:	USA 🗸			
Phone:	814-555-212			

Fill in the appropriate demographic information (*above*) and the appropriate payment information (*below*):

Card Number:	00000000000				
Expiration:	July V 2015 V				
For customer service, call 000000000 New	Secure Venderverber (KK00) 30				
Authorized Signature	Not Valid Unless Spreed				
By using this card the holder agrees to all terres. This card is asset by (full larger Nama) accurate	Contra chech le nati diverte.				
This card is issued by (Full Issuer Nama) pursuan by MasterCard International.					
3 Digit Card Verifie	cation Number				
CVV Code:	123				
Payment Information	on \$2.72				
Total Due:	\$2.72 \$77.72				
✓ By checking this bo	ox I confirm that I wish to have a total of \$77.7	72 charged to my credit card t	to pay for the items listed abo	ve. \$75.00 will be applied to the item	s purchased and \$2.7
will be applied to th	e service fee for this transaction.				
Cancel					
					Process Payme

Make sure to check the box to confirm that you wish to have your credit card charged for the Total Due. Click on the green **Process Payment** button. A receipt will be generated. If needed, Click on the blue **Print** button. If a hard copy is not required, use the gray **Back to My Account** button.

Merchant: MMS Testing School Di 301 Science Park Road Suite 123 State College, PA 1680	I	<b>Customer:</b> Anne Robinson 1967 North Palm Drive Beverly Hills, PA 16803			
#10102 7/22/201	5 4:02:58 PM				
Item		School	Quantity	Item Price	Tota
School Fees-Alampi, Char	rles	MD Area Middle School	1	\$75.00	\$75.00
Service Fee			1	\$2.72	\$2.72 \$77.72
Payment Type: Card Number: Expiration: Transaction ID: Amount Received:	Credit Card 4xxxxxx1111 07/15 2753009112 \$75.00				
Service Fee Trans	action				
Transaction ID: Amount Received:	2753009139 \$2.72				
Back to My Account					Print

#### Reminders

Users can establish thresholds for each student and receive either email reminders or automatic payments when the threshold has been reached. Under the Cafeteria Account section, Click on **View/Set Reminders**.

050 the Romindon	s link to setup an email alert o	or to automatically put money in	your child's account when your their be	alance falls below a s	pecified level.		
View/Set Remine	ders					Make Cafe	teria Depos
		Name	School	Grade	PIN	Balance	Pendir
Transactions	Restrict Items	Smith, Cody	Elkhorn High School	9	11959	\$49.50	\$25.
Transactions	Restrict Items	Smith, Drew	Elkhorn High School	11	21039	\$94.50	\$25.0
	Restrict Items	Smith, Makenzie	Elkhorn High School	11	9567	\$60.60	\$0.0

Click on **Modify** next to the Student.

F					
	Patron	Auto Email	Auto Replenish	Balance Amount	Deposit Amount
dify S	Smith, Cody				
dify S	Smith, Drew				
dify S	Smith, Makenzie				

From the Reminder Type dropdown, choose either Auto Email or Auto Replenish. Click the **Continue** 

	e available for every school.	
Patron Name:	Smith, Drew	
Reminder Type:	Auto Email	_
Cancel		Continue

Enter the required information and click the **Continue** button.

Set Cafeteria Low Balance Reminder - Receive an Automatic Email
Receive an email message when the patron's balance falls below a specified level.
Patron Name:
Smith, Drew
Balance Level:
Cancel

Verify the information and click the **Save Reminder** button. Repeat with additional students as needed.

Set Cafeteria Low Balance Reminder - Confirm Choices	- 1
Please verify the reminder information and click Save Reminder to save these choices. You will receive time the patron's balance reaches or falls below the specified level.	ve an email each
Patron Name: Smith, Drew	
Low Balance Level: \$10.00	
Cancel	Save Reminder

#### Transactions

Click on the blue text **Transactions** to see a listing of all cafeteria activity for that student.

#### Cafeteria Account

Use the Reminders link to setup an email alert or to automatically put money in your child's account when your their balance falls below a specified level.

		Name	School	Grade	PIN	Balance	Pending
Transactions	Restrict Items	Smith, Cody	Elkhorn High School	9	11959	\$49.50	\$25.00
Transactions	Restrict Items	Smith, Drew	Elkhorn High School	11	21039	\$94.50	\$25.00
Transactions	Restrict Items	Smith, Makenzie	Elkhorn High School	11	9567	\$60.60	\$0.00

#### Review the information then click the **Return** button.

#### Cafeteria Transactions

Name:

Date	Meal	Item	Quantity	Item Amount	Debit	Credit	Balance
5/13/2016 11:15:20 AM	Lunch	Tray Water	1	\$3.40	\$3.40		\$68.25
5/12/2016 1:36:24 PM	Lunch	Tray Water	1	\$3.40	\$3.40		\$71.65
5/9/2016 11:17:10 AM	Lunch	Tray Water	1	\$3.40	\$3.40		\$75.05
5/6/2016 11:37:56 AM	Lunch	Tray Water	1	\$3.40	\$3.40		\$78.45
5/4/2016 12:26:26 PM	Lunch	Milk - Choc.	1	\$0.65	\$0.65		\$81.85
5/3/2016 10:00:39 AM	Lunch	Milk - Choc.	1	\$0.65	\$0.65		\$82.50
5/2/2016 12:20:20 PM	Lunch	Tray Water	1	\$3.40	\$3.40		\$83.15
4/28/2016 9:00:14 AM	Lunch	Tray Water	1	\$3.40	\$3.40		\$86.55
4/26/2016 12:36:40 PM	Lunch	Tray Water	1	\$3.40	\$3.40		\$89.95
4/21/2016 11:55:55 AM	Lunch	Tray Water	1	\$3.40	\$3.40		\$93.35
4/20/2016 12:20:52 PM	Lunch	Tray Water	1	\$3.40	\$3.40		\$96.75
4/18/2016 12:48:39 PM	Lunch	Tray Water	1	\$3.40	\$3.40		\$100.15
4/12/2016 11:43:26 AM	Lunch	Tray Water	1	\$3.40	\$3.40		\$103.55
4/11/2016 12:16:41 PM	Lunch	Tray Water	1	\$3.40	\$3.40		\$106.95
4/7/2016 1:03:17 PM	Lunch	Tray Water	1	\$3.40	\$3.40		\$110.35
4/4/2016 12:21:28 PM	Lunch	Tray Water	1	\$3.40	\$3.40		\$113.75
4/1/2016 12:17:34 PM	Lunch	Tray Water	1	\$3.40	\$3.40		\$117.15
3/31/2016 1:17:28 PM	Lunch	Tray Water	1	\$3.40	\$3.40		\$120.55
3/29/2016 1:30:09 PM	Lunch	Tray Water	1	\$3.40	\$3.40		\$123.95
3/25/2016 9:10:16 AM	Lunch	Tray Water	1	\$3.40	\$3.40		\$127.35
3/24/2016 1:16:18 PM	Lunch	Tray Water	1	\$3.40	\$3.40		\$130.75
3/23/2016 1:08:34 PM		Online Deposit	1	\$150.00		\$150.00	\$134.15
3/22/2016 9:23:36 AM	Lunch	Tray Water	1	\$3.40	\$3.40		(\$15.85)
3/21/2016 12:22:18 PM	Lunch	Tray Water	1	\$3.40	\$3.40		(\$12.45)
3/11/2016 12:35:25 PM	Lunch	Tray Water	1	\$3.40	\$3.40		(\$9.05)

Return

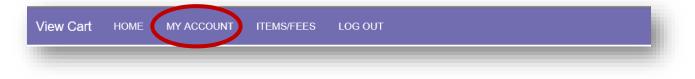
#### **Restrict Items**

Your school may allow Restrict Items. This allows parents/guardians to control cafeteria purchases. You will see all the items available for purchase. Click on the blue text Restrict to restrict specific items. Restricted items will show in the upper list. Please be cautious in setting restrictions. If your school does not offer this option online, you may be able to contact the school nurse or food services directly to discuss dietary requirements.

Cafeteria Ite		
Student Name:	Arnold, Isaac	
tems Restricte	d From Purchase	
	Item	
No records to display.		
tome Allowed t	or Durobooo	
lienis Alloweu i	for Purchase	
lems Allowed I	or Purchase Item	
Restrict		
Restrict	Item	
	Item 1.00 Beverage	
Restrict	Item 1.00 Beverage Baked Dessert	
Restrict Restrict Restrict	Item 1.00 Beverage Baked Dessert Bottled Water- Large	
Restrict Restrict Restrict Restrict	Item 1.00 Beverage Baked Dessert Bottled Water- Large Bottled Water- Small	
Restrict Restrict Restrict Restrict Restrict	Item   1.00 Beverage   Baked Dessert   Bottled Water- Large   Bottled Water- Small   Bread Item	
Restrict Restrict Restrict Restrict Restrict Restrict	Item   1.00 Beverage   Baked Dessert   Bottled Water- Large   Bottled Water- Small   Bread Item   Bread, 1 Slice	
Restrict Restrict Restrict Restrict Restrict Restrict Restrict	Item     1.00 Beverage     Baked Dessert     Bottled Water- Large     Bottled Water- Small     Bread Item     Bread, 1 Slice     Breakfast 1	
Restrict Restrict Restrict Restrict Restrict Restrict Restrict Restrict	Item   1.00 Beverage   Baked Dessert   Bottled Water- Large   Bottled Water- Small   Bread Item   Bread Item   Bread, 1 Slice   Breakfast 1   Breakfast 2	
Restrict Restrict Restrict Restrict Restrict Restrict Restrict Restrict Restrict	Item     1.00 Beverage     Baked Dessert     Bottled Water- Large     Bottled Water- Small     Bread Item     Bread, 1 Slice     Breakfast 1     Breakfast 2     Breakfast 3	
Restrict Restrict Restrict Restrict Restrict Restrict Restrict Restrict Restrict Restrict Restrict	Item   1.00 Beverage   Baked Dessert   Bottled Water- Large   Bottled Water- Small   Bread Item   Bread Item   Bread, 1 Slice   Breakfast 1   Breakfast 2   Breakfast 3   Breakfast 4	
Restrict Restrict Restrict Restrict Restrict Restrict Restrict Restrict Restrict Restrict Restrict Restrict Restrict	Item   1.00 Beverage   Baked Dessert   Bottled Water- Large   Bottled Water- Small   Bread Item   Bread Item   Bread, 1 Slice   Breakfast 1   Breakfast 2   Breakfast 3   Breakfast 4   Breakfast Bread	

#### **My Account**

You can use the My Account menu to Change Your Password, Change Your Email Address and Review Saved Payment Sources.



#### **Change Your Password**

Fill in the New Password Fill in Confirm New Password, Click **Update** button to Save changes

#### **Change Your Email Address**

Enter the email address you wish to associate with this account, Click **Update** button to Save changes

First Name:	
Anne	
Last Name:	
Robinson	
Email Address:	
anne.robinson@thegraduate.net	
New Password:	
Confirm New Password:	
	Update

#### **Review Saved Payment Sources**

Under Saved Payment Sources, Click Modify

aved P	ayment Source	es			
				New Sa	ved Payment Source
		0	I can't be used as a for e the selected saved pa	m of payment until the errors w	vith the payment
	oonoocou. onoicui	ie mouny mix to updut	e ine eeleetea earea p	ayment source.	
cares are	Gateway	Nickname	Туре	Account Number	

Enter updated information for your payment source.

Modify Saved ACH Please enter your account information.		ĺ
Nickname:	Checking	ł
Billing Information		ł
First Name:	Anne	ł
Last Name:	Robinson	I
Address Line 1:	1967 North Palm Drive	I
Address Line 2:		I
City:	Beverly Hills	I
State:	СА	I
Zip Code:	16803	I
Country:	USA ~	
Phone:	814-555-2121	I
		đ

International State Stat			
9 digit Account Routing Number Number (1-17 digits)	Check Number (do not include)		
Name on Account:	Anne Robinson		
Routing Number:	123456789		
Account Number:	00100200345		
Account Entity:	Personal	~	
Account Type:	Checking	~	
Cancel			Continue

Click **Continue** when finished to return to the Home screen.